



Equipment for the way *you* operate.

Monitors • Anesthesia • Lighting • Electrosurgical • Surgical Tables • Defibrillators

New and Professionally Refurbished Medical Equipment

2007 Fall Catalog • [www.dremed.com](http://www.dremed.com)





# DRE is *your*

## History

**F**ounded in 1984, DRE, Inc. is one of the largest and most reliable worldwide suppliers of new and pre-owned medical equipment. Focused on continued commitment to quality and customer satisfaction, DRE is a trusted source for all your equipment needs. Our expert salespeople and biomedical staff offer superior support, and have the knowledge and experience to help you make the best purchasing decisions for your situation.

Our 40,000 square foot warehouse in Louisville, Kentucky is stocked with new and pre-owned equipment from the major brands you know and trust. For more than 20 years, DRE has remained dedicated to providing high-quality personal service, and all the equipment for the way YOU operate!





# DRE is *your*

## Table of Contents

Anesthesia Machines .....	4-6	Electrosurgical Units.....	22-23
Patient Monitors .....	7-9	Patient Tables/Chairs.....	24-25
Telemetry .....	10	Patient Transport .....	26
Microscopes .....	11	Surgery/Exam Lights.....	27-29
Defibrillators/AEDs .....	12-14	Medical Gas Piping Equipment .....	30-31
Ventilators .....	15-17	Warmers and Autoclaves.....	32
Infant Care.....	18-19	Accessories .....	33-35
Pumps.....	20-21		



Call (800) 979-1693 or (502) 244-4444  
or visit [www.dremed.com](http://www.dremed.com)



## DRE Integra AV-S Anesthesia System

- AV-S ventilator equipped with volume, PCV and PSV modes; comprehensive printer/data outputs; integrated oxygen monitor and spirometry; electronic PEEP and a 30-minute battery backup
- Contemporary ergonomic design
- Spacious work area
- Mechanical anti-hypoxic device and air/N<sub>2</sub>O interlock
- Allows for maximum workstation integration with the unit's standard AV-S ventilator and A200SP absorber
- Two-year manufacturer warranty



## DRE Integra SP II Anesthesia System

- Holds two vaporizers
- Recessing absorber
- Preventive maintenance needed only every two years
- Two-year manufacturer warranty



## DRE Integra SP I Anesthesia System

- Three gas machine (O<sub>2</sub>, N<sub>2</sub>O, and Air)
- Compact ergonomic design to save space in operating room
- Mechanical Anti-Hypoxic Device and Air/N<sub>2</sub>O interlock
- Ventilator options (not included):  
DRE AV800, Ohmeda 7000 or 7800
- Selectatec®-compatible vaporizer mounting system
- Holds 1 vaporizer
- Two-year defective parts warranty

## DRE Integra SP VSO2 Portable Anesthesia System with King Absorber

- Lightweight and portable (27 pounds without vaporizer)
- MRI-compatible
- Hypoxic guard, O<sub>2</sub>, N<sub>2</sub>O, & air
- Disposable CO<sub>2</sub> absorber optional
- Carrying case available
- Two-year manufacturer warranty



## Matrx Fraser RA Relative Analgesia Machine

- Designed with a built-in fail-safe that guarantees a minimum delivery of three lpm of oxygen
- System is available in portable stand mount, wall mount, and under the counter configurations
- With and without vaporizer

## Penlon Sigma Delta Vaporizer

- Designed for continuous flow anesthesia
- Delivers accurate concentrations under varying conditions of flow rate and temperature, particularly at low flows
- Mounting options: Selectatec®, Drager Plug-in® or Cagemount
- Agents: Halothane, Enflurane, Isoflurane or Sevoflurane
- Filler options: Keyed Filler, QuikFil® or Pour Fil





## Ohmeda Modulus SE Anesthesia Machine

- Comes standard with ascending bellows 7800 or SmartVent 7900 ventilator
- Mechanical /pneumatic flowmeters and vaporizers
- Can be used with non-breathing circuits
- Open or closed scavenger interface

*\* Waveline Plus monitor in photo sold separately*

## Ohmeda Excel 110/210 Anesthesia Machine



- Accommodates three gases and two vaporizers
- Powerful ventilation and monitoring capabilities for secondary anesthetizing locations
- 7800 electronic ventilator with Tek 5 vaporizers
- 7000 ventilator with Tek 4 vaporizers
- New Sigma Delta Vaporizer



## Drager Narkomed 2B Anesthesia Machine



- 19.1 and 19.3 vaporizers available
- ORM standard; ORMC optional
- Ventilator options: Pneumatic or electronic, ascending or descending bellows
- Oxygen monitor and CO<sub>2</sub> absorber standard
- AVE Electronic ventilator
- Oxygen analyzer
- Centralized alarm and data
- Oxygen ratio controller
- Pressure limit controller

## DRE Waveline Plus Vital Signs Monitor ▶

- Upgradable monitor with a maximum of seven parameters
- High resolution 10.4" (diagonally) color TFT display
- Multi-lead ECG monitoring
- 24-hour graphical/tabular trends with zoom facility with separate trend for storing 240 NIBP readings
- Optional ETCO<sub>2</sub>



## ◀ DRE Trax Monitor

- High resolution 6.4" (diagonally) color TFT display
- Optional capnography
- Built-in dual channel thermal array recorder
- User selectable screen formats
- Displays NIBP measurement, SpO<sub>2</sub> values, PR, and plethysmograph
- Comprehensive patient data entry
- 24-hour data storage facility

## DRE Spectra AG5 Monitor ▶

- Large, electroluminescent, high-definition, flat panel display
- Up to eight-channel selectable waveform display
- Up to 16 hours of trend information
- Five minutes of real-time waveform history for onscreen review
- Adult to neonate usage
- Warranty: two years parts and labor



## DRE Vida Multi-Parameter Monitor

- Configurable screen for a maximum of four waveforms (ECG, SpO<sub>2</sub>, Resp, Invasive BP and Capnography/AGM).
- Utilize five-lead ECG cable to view any four ECG leads, if five-lead ECG



## DRE Signal Compact Vital Signs Monitor

- High resolution 6.5" (diagonally) LCD display
- 24 hours of data storage facility in graphical mode with zoom facility and separate tabular trend for 100 NIBP readings
- NIBP with three modes: Manual, Automatic, STAT
- Graded and color coded audio/visual alarms
- Alarm recall facility to view last 16 critical alarms (patient related)
- Can be used as transport and ambulatory monitor
- Suitable for neonate, pediatric and adult applications

## Respironics Tidal Wave CO<sub>2</sub> Monitor

- Hand-held mainstream and sidestream capnograph
- 30-minute on-screen graphic trend available
- Visual & audible "no respiration" alert
- User replaceable disposable and rechargeable battery packs eliminate the need to wait while batteries are charging (standard AA lithium: 5.5 hours of life)
- Easy user CO<sub>2</sub> calibration





## Datascope Passport Multi-Parameter Patient Monitor



- High resolution 6.5" (diagonally) LCD display
- 24 hours of data storage facility in graphical mode with zoom facility and separate tabular trend for 100 NIBP readings

## Critikon Dinamap Plus Patient Monitor



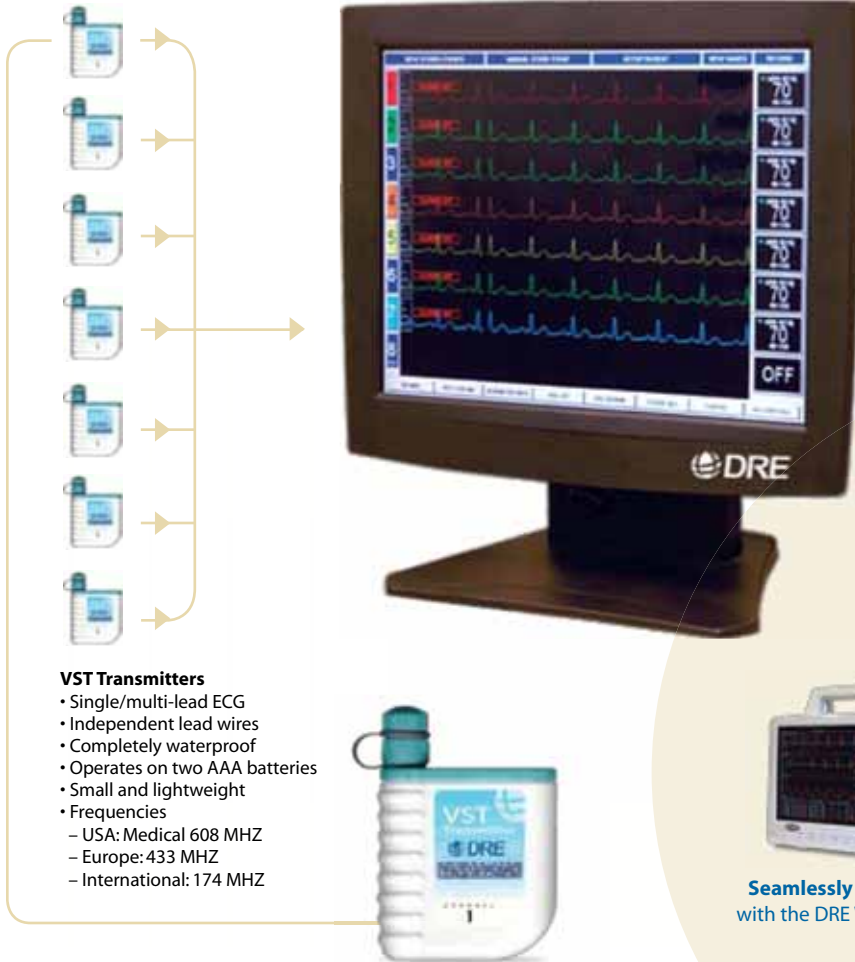
- 9700 Model Series - NIBP / SpO<sub>2</sub>  
(Ask about battery and Printer)
- Lightweight and portable
- High visibility and clarity in most lighting conditions
- Good angled views
- Data and waveforms are displayed only when parameter is active
- Prior Menu and Main Menu keys enable easy navigation.
- Audible and visible indications if monitored parameters exceed user selected limits or abnormal conditions and hardware failure are also indicated.
- Audio volume control for alarms and pulse signal or volume always at an audible level for safeguard.
- Five menu driven keys make for convenient display change



## Ohmeda 5250 CO<sub>2</sub> Monitor



- Optional SaO<sub>2</sub> or 3/5 agent analysis
- Data is displayed numerically or graphically (with a waveform)
- Audible and visual alarms are standard



#### VST Transmitters

- Single/multi-lead ECG
- Independent lead wires
- Completely waterproof
- Operates on two AAA batteries
- Small and lightweight
- Frequencies
  - USA: Medical 608 MHZ
  - Europe: 433 MHZ
  - International: 174 MHZ

**Seamlessly compatible**  
with the DRE Waveline *Plus*

## DRE Envoy Telemetry Monitoring System

- Next generation central station cardiac monitor
- Design is based around state-of-the-art computer and software technology
- Safe, time proven Arrhythmia Algorithm
- The TrensCenter is designed to be easy-to-use, yet completely configurable and adaptable to almost any hospital configuration
- Stores 72 hours of information
- Waterproof transmitter
- Wireless
- Up to eight channels

## DRE Om2100 Surgical Microscope

- Motorized focus and zoom including foot pedal
- Ophthalmic surgical applications
- 65 mm interchangeable objective lens
- Neuro-capable
- New fiber optic illumination, including fiber-optic cable
- Zeiss-compatible upgradable components
  - Inclined binoculars
  - Mark II light source
  - Mark II light tray
  - Observation kit
  - Beam splitter



Choose between two types of bases



Portable four-wheel base

- or -

European-style tri-base



## DRE Em1000 Surgical Microscope

- Three-step manual magnification changer
- ENT surgical applications
- 48 mm interchangeable objective lens
- New fiber-optic illumination, including fiber-optic cable
- Zeiss-compatible upgradable components
- New 150-watt halogen light source

## Zoll M Series Defibrillators

- The smallest, lightest, brightest unit in its class makes for easy handling and optimal viewing
- Built-in AC power and battery charger doesn't add size or weight
- Zoll's patented external pacing offers superior capture at lower mean thresholds, reducing muscle artifact and ensuring more patient comfort and better patient tolerance
- Manual override



DRE has a **wide variety** of Zoll styles and options available



## Zoll AEDPlus

- Biphasic
- Size: 2.6" x 1.3" (6.6 cm x 3.3 cm); 6.7 lbs.
- Defibrillator charge hold time: 30 seconds
- Optional LCD
- Pediatric capability
- CPR capabilities

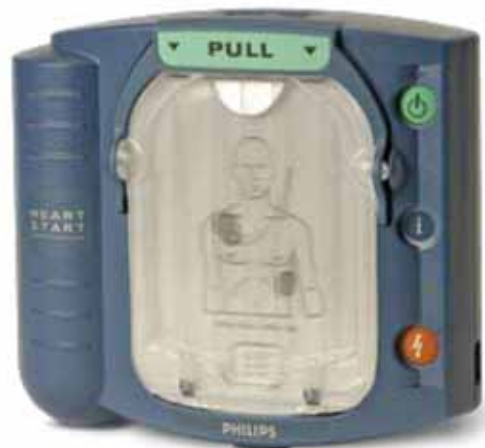


## Hewlett Packard Codemaster XL+

- High performance defibrillator
- Cardioscope, noninvasive pacemaker and recorder
- Rapid charge
- Lightweight
- True Easy 1-2-3 operation
- Built-in pediatrics paddles
- Adjustable heart rate alarms
- High capacity battery
- Patient contact indicator
- One-year defective parts warranty

## Philips HeartStart AED

- Fully-equipped at just 3.3 pounds
- Clean design and clear voice instructions
- Powered by a long life (four-year) disposable battery
- Available for use on anyone of any age, including children and infants.
- Patented SMART Analysis heart rhythm assessment and SMART Biphasic defibrillation therapy





## Medtronic Physio-Control LifePak 9



- Microprocessor-based unit
- Available in three models: 9, 9P (pacing) and 9A
- Built-in recorder and sealed lead acid battery back-up
- Allows for 17 energy selections, HR alarms, 5-lead monitoring, and recorder, and code summary critical event record

## Medtronic Physio-Control LifePak 12



- Compact and portable
- Works with QUIK-COMBO™ pacing/defibrillation/ECG electrodes.
- Optional ADAPTIV™ biphasic technology
- Convenient upgrades
- Component-based system designed with long term use in mind
- Many additional options





## Pulmonetic LTV-1000 Ventilator

- Designed for use with adult, pediatric and neonatal patients
- About the size of a laptop computer (12.6 lbs / 5.7 kg)
- Functions with both high-pressure and low-pressure/low-flow oxygen sources
- One button operation
- New and refurbished models available



With optional rolling stand and graphic display



## Siemens 300 Respiratory Ventilator



- Neonate to adult patient range
- Wide range of ventilation modes
- Easy to use
- O<sub>2</sub> air gas module filters bacteria

## Puritan-Bennett 7200 and 7200 AE Critical Care Ventilator



- State-of-the-art gas delivery system
- Demonstrated track record of reliability
- Full-featured microprocessor-controlled ventilator with 7202 display screen
- Optional 7250® Metabolic Monitor
- Integrated safety systems
- Optional humidifier available with this unit



## Siemens 900C Respiratory Ventilator



- Applicable for adult, pediatric and infant use
- Built-in electronic PEEP
- Eight different ventilation modes
- Can be used in intensive care situations, anesthesia, and transport





With optional rolling stand



## Newport Breeze Critical Care Ventilator

- Accurate for tiny neonates and pediatrics, while delivering the flow range for adults
- Separates the spontaneous flow system from the mechanical flow system, called 'DuoFlow'
- Offers pressure or volume ventilation packaged with comprehensive alarms
- Compact at less than 12 inches square



## Airshields IICS Infant Warmer

- Fully-equipped NICU warmer
- Fast to warm up, reacts promptly
- Distributes heat evenly



## Ohmeda Care Plus Incubator

- Integrates microprocessor based controls with a remarkable modular concept
- Total control in both air and patient modes
- Instant response to maintain a precise thermoneutral environment for neonate
- Phototherapy optional



DRE Gold Seal  
Certified Refurbished

## Airshields C-100 Incubator

- Forced air circulation system permits stable temperature control, uniform heat distribution, humidification, protection from airborne contaminants, and control of oxygen concentrations
- Includes digital temperature display and relative indication of heat output
- Comprehensive visual and audible alarm system includes an alarm-test feature



DRE Gold Seal  
Certified Refurbished

## Airshields TI-100 Transport Incubator

- Intended for transporting high risk, premature, low birth-weight, and critically-ill newborns.



## ◀ Baxter Infus O.R. Syringe Pump

- Modify dose without multiple reprogramming steps.
- Adjust settings easily at any time during infusion
- Change dial settings with a single hand for an immediate response
- Save calculation time
- Minimize risk of calculation error



## Baxter AS40 Syringe Pump ▶

- Bacteria filter prevents contaminant damage
- Vibration-free, easy to read regulator gauge



## Baxter Flo-Gard 6300 Infusion Pump ▶

- Operates similarly to Baxter 6200, but has two sides that may work independently of each other
- Wall or built-in battery operation
- Uses standard Baxter IV administration sets
- All digital controls



### Schuco-Vac 130 Aspirator ▶

- Bacteria filter prevents contaminant damage
- Vibration-free, easy to read regulator gauge
- Hydrophobic filter eliminates head flooding, the most common cause of pump damage
- Vacuum regulation from 0" to 22" Hg with a flow rate of 28 lpm



### ◀ Baxter AS50 Syringe Pump

- Bacteria filter prevents contaminant damage
- Vibration-free, easy to read regulator gauge



### Datascope 98 Balloon Pump ▶

- Bacteria filter prevents contaminant damage
- Vibration-free, easy to read regulator gauge





ASG 120

120 watts by design



ASG 200

For multipurpose use



ASG 300

For the most demanding procedures

## DRE ASG Series Electrosurgical Generators

- Digitally controlled cutting and coagulation delivers consistent, repeatable power into varying load impedances, with FDFS™ (Fast Digital Feedback System) or FCFS™ (First Come, First Served)
- Split or solid return electrodes
- NEM™ (Neutral Electrode Monitoring)
- Defibrillator-proof type CF equipment
- Color coordinated controls
- Dual voltage 50/60 Hz
- Does not require calibration
- One-year warranty

## Aaron Bovie 950 Electrosurgical Generator

- Three-button pencil allows power output up and down
- Designed for years of trouble-free use
- 60 watts of cutting power and coag capabilities
- Digital error detection
- Three modes of operation: cut mode, blended cut mode, and pinpoint coagulation



## Aaron Bovie 900 Electrosurgical Generator

- Rotary power-control dial provides smooth, rapid power adjustments
- Autoclavable three-button handpiece holds standard 3/32" (0.24cm) electrodes safely and securely
- Conveniently located output modes



## Valleylab Force 2 Electrosurgical Generator

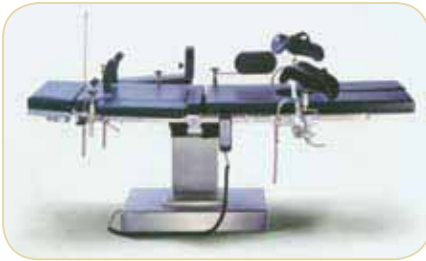


- Cutting and coagulation in monopolar or bipolar outputs
- Audible and visual alarms, including REM™ Fault Indicator
- 300 watts is available for output in the cut setting
- Monopolar foot switch
- Bipolar foot switch is optional as is a rolling cart (pictured)





# DRE Lucerne



A large variety of accessories included

- The electro-hydraulic compact mechanism guarantees high operation safety and precise patient positioning
- The radiolucent table top permits maximum full body use for a C-arm X-ray unit
- The table top is divided into five sections, with a complete detachable mattress that provides high performance flexibility
- Accessories include a headrest, armrests, shoulder and body supports, lateral support, knee crutches and mattress
- Weight limit is 397 lbs.



## ◀ Amsco 3080 Surgical Table



- One of the most durable, flexible and reliable surgical tables available
  - Brings more efficiency to the operating room
  - Fluoroscopic capabilities
  - Simple patient positioning
  - Returns to level with one command
- **Also available: Amsco 2080**



## Skytron 6001 Operating Table



- Electro-hydraulic
- Remote control
- Radiotranslucent top
- Minimum height 28"; Maximum height 45"  
Back Raise 90° Lower 40°,  
Foot/Leg Down 105°, Flex 40° Reflex 90°,  
Trendelenburg ± 30°, Lateral Tilt ± 30°

## Ritter 75 Evolution Surgery Chair



- Many options available
- Height adjustment from 26" to 42"  
The total width is 27"
- Trendelenburg to 45°
- 115 VAC, 60 Hz, 12 amps



## Midmark 630 Procedure Chair



- Power procedure chair with hand and/or foot controls
- Supports up to 450 lbs.
- Optional accessories: knee crutches, restraint straps, chair arms, facial pad, base rails, IV pole, arm boards, vision block screen, urology drain system, special procedures headrest, caster base, instrument tray and side panel restraints



## DRE Millennium 3 Patient Stretcher

- Trendelenburg and reverse Trendelenburg positions
- Infusion pole sockets at each corner, IV pole optional
- Supports 550 lbs.
- Four-inch foam mattress
- Pneumatically adjusting back support
- Central locking casters



## DRE Transport Four Wheelchair

- Sturdy chrome or powder-coated black frame
- Comfortable, padded vinyl upholstery
- Chrome handrims
- Removable desk height or full length armrests
- Swing away footrests or elevated legrests

## DRE Maxx Luxx II Surgery Light

- 9,500 foot candles per head at one meter
- Electronic touch controls for on/off and dimming
- High output of cool, color-corrected light
- Adjustable pattern size
- Auto-bulb change mechanism
- Excellent shadow control



## BFW Maxenon Xi300 Xenon Light Source with Headlight

- Powerful 300-watt xenon light source
- True HotStart
- Technologically advanced fan that prevents failed start ups and overheating
- Optimum illumination



## DRE Vision XL Standard Surgery Light

- Surgery and examination light that includes a 16" (406 mm) diameter elliptical reflector design for improved shadow reduction
- Available in a single or dual ceiling mount, wall mount, or mobile model



Dual Head Ceiling Mount



## DRE Vortex Surgery Spotlight

- Surgery spotlight light that adjusts from 3" to 16" (406 mm) diameter, providing homogenous light with 2,000 foot candles at 36" distance



## DRE Vista Procedure Light

- Includes a highly efficient single deflector design that ensures a shadow-free environment



## Amsco Polaris Operating Room Lights

- Dual surgical lights center mount
- Single surgical light center mount
- Lighthead provides cool, shadow-reduced, color corrected light appropriate for surgical procedures
- Design prevents direct glare and disposes of 98% its generated heat
- 9,500 foot candles per head



## Skytron Infinity Operating Room Lights

- 22" diameter
- Multi-lamp optics with True Focus Capability™ for greater working distances
- Glare reducing soft white light
- Self-contained wall-mounted intensity controller
- Sterilizable handles are optional



## DRE Medical Gas Piping Equipment

Frontall™ medical gas features recessed, color-coded outlets that represent the most technically advanced means of providing medical gas connections to the central piping system. The outlets incorporate a unique patented front-loaded feature that makes the DRE medical outlets easy to repair, which saves valuable time and money for your health care facility.

- UL listed
- Conforms to NFPA 99 and CGA standards
- Ease of maintenance without removing the faceplate using a cartridge insertion tool
- Compensates for variation in wall thicknesses up to 7/8"
- Gas specific outlet body
- Modular design
- All outlets are 100% tested for flow and leaks
- Full faceplate color coding
- 360° swivel inlet tube
- Strength of connections eliminates unintended disconnects
- Provides support for dispensing equipment without the use of additional brackets
- Available in the following connections: DISS, Ohmeda/Ohio, Puritan/Bennett, and Chemetron

Vacuum pumps and scavenging systems



Manual and automatic gas manifolds



Master, area, and combination alarm panels



Nitrogen control panels



Zone valve boxes

## The Perfect Fit

We have many fittings available for your DRE medical gas piping equipment. Pictured are four of our more popular fittings.



Ohmeda/Ohio/  
Diamond



Diss



Chemetron



Puritan Bennett

## Constructing an Effective Plan

When you are planning the construction of your new medical facility, send DRE your blueprints. We can custom design your medical gas piping equipment for optimal enhancement and performance.

### Tuttnauer EZ9 Fully Automatic Autoclave

- High efficiency air pump circulates air in chamber during drying cycle
- Many models available

### SciCan Statim 5000 Autoclave

- For bulkier instruments and greater loads
- Fully automatic
- Very fast

### Ritter M-11 UltraClave

- Counter top automatic steam sterilizer
- 11" x 18" chamber



### Bair Hugger 500 Patient Warming Unit

- Safe, quiet and effective warming to patients
- Forced-air patient warming systems



### DRE Comfort Series Blanket Warmers

- Digital control and display
- Stainless or full view glass door
- Adjustable shelving
- Rapid warm time
- Uniform heating
- Push button control accuracy  $\pm 1^{\circ}\text{F}$

Available in  
**8** different styles

All come standard with rapid warm time and digital controls

## Scrub Sinks

- Dual or single basins
- Constructed of heavy gauge stainless steel
- Options: knee, foot pedal, or automatic sensor faucet valves (faucet is included with automatic sensor option)
- Faucets and drains are not included



## Foot/Step Stools

- 11.25"(l) x 14.25"(w) x 9"(h)
- Chrome plated or stainless steel
- Rubber feet
- Rubber matting on top
- Hand rail optional



## Physician Stools

- Nylon or rubber feet or casters
- Aluminum or chrome base
- Pneumatic or thread height adjustment
- Backrest optional
- Variety of different options



## Instrument Tables

- Stainless steel or chrome plated steel
- Casters or rubber feet
- A variety of sizes and shelf options are available



## IV Poles

- Stainless steel or chrome plated steel
- Adjustable height
- Two or four-hook model
- Four or five-spoke bases with caster and base weight options



## Mayo Stands

- Heavy, rectangular base
- Two ball-bearing rubber casters
- Optional removable stainless steel tray
- Adjustable height



## Monitor Printer Replacement Paper

- Various types available
- Available for Hewlett Packard, Datascope, Medtronic Physio-Control, DRE Waveline, DRE Waveline Plus, DRE Trax, and many others
- Exact models available at [www.dremed.com](http://www.dremed.com)



## DRE Blood Pressure Cuffs

- Latex-free cloth cuffs
- Sizes child to adult thigh, single or double lumen
- Plastic neonatal cuffs sizes one to five, single lumen



## NIBP Hoses

- Neonatal or child/adult hoses
- Color coded
- 10-foot length



## ECG Accessories

- Five-lead sets, button or grabber style
- ECG cables
- ECG wrist clip



## Oxygen Fuel Cells

- Compatible with Drager, Ohmeda, Siemens, Datascope, Criticare, and DRE brands
- View available models at [www.dremed.com](http://www.dremed.com)



## DRE ESU Pens

- Monopolar
- Push-button, handswitching
- Disposable, one-time usage
- Compatible with most generators with a monopolar handswitching outlet



## Patient Circuits

- Disposable circuits for single patient use
- One-half to three liter bags
- Rebreathing circuits for use with rebreathing applications
- Non-rebreathing circuits for use with non-rebreathing applications
- Applications such as, but not limited to, mechanical intubated ventilation, manual "bag" intubated ventilation, and conscious sedation with mask



## Defibrillator Accessories

- DRE has many accessories available for both defibrillators and AEDs
- Shown (below) is the Welch Allyn AED10 and the Philips HeartStart
- Pads, batteries, and other items are available for Philips, Physio-Control
- View all available accessories at [www.dremed.com](http://www.dremed.com)



## Sensors & Probes

- Esophageal, temperature, and oxygen saturation probes available
- Refer to our website to verify compatibility with Nellcor, Ohmeda, Hewlett Packard, BCI, Datascope, and other SpO<sub>2</sub> monitors



## Replacement Batteries

- Batteries available for a variety of monitors, defibrillators, and infusion pumps
- See [www.dremed.com](http://www.dremed.com) for more information



## CO<sub>2</sub> Absorbent

- Granular soda lime absorbent for the efficient removal of carbon dioxide from closed and semi-closed patient breathing circuits
- Sevoflurane safe — no KOH/potassium hydroxide
- Generates less heat
- Low dust, low odor
- Available in 2.5-lb. pre-packaged canisters, bags, and Five-gallon buckets



For all your surgical supplies  
and accessories,  
order online at

**ORSupply.com**

## Return Policy

A Customer Service Representative must authorize all returns and issue an RMA number (Return Merchandise Authorization).

Please be prepared to provide the following information:

1. Reason for return
2. Product model number and quantity
3. Customer name and copy of sales order or invoice

## Eligibility

- Requests for returns due to customer error will only be accepted 30 days after original shipment date.
- A restocking fee of 40% or more will be charged. Merchandise must be properly packaged in the original shipping carton, if possible, to avoid freight damage.
- Credit will not be given for items damaged due to improper packaging or freight damage.
- Customers must obtain an RMA number from a DRE representative and display this number on the outside of the package. DRE reserves the right to determine in its sole discretion whether an item will be accepted as a warranty return, for quality issues, or as damaged goods.

## Charges and Handling of Credits

- All returns are subject to inspection to determine condition of merchandise prior to issuance of credit.
- All returns, regardless of whether the returns are determined to be legitimate, will be subject to a minimum handling/restocking fee of 40% or more of the sale price of the item. Special order items, such as upholstered chairs, are subject to higher restocking fees at the discretion of the manufacturer.
- An additional fee of 20% of the original sale price will be charged for returned items that contains customer markings, stickers, or require repackaging to be returned to saleable condition.
- Deposits are non-refundable.
- Freight/shipping charges associated with the returned merchandise from the original order will not be credited. Freight for returned merchandise must be shipped pre-paid freight (collect shipments will be refused).

## General Disclaimer

General disclaimer in regard to battery life subject to storage conditions and temperature.

Measurements & specifications provided by each manufacturer may change upon their discretion without notice. As with any piece of medical equipment, please refer to the user manual, or other manufacturer instructions, for maintenance, service requirements and details of usage. All items are subject to availability and prior sale.

## Refurbished Items

Products sold used, as-is, or refurbished have no warranty unless specified, in writing, by an authorized representative of the company. Products covered by a warranty will be repaired or replaced at the discretion of the company. Purchasers should follow the Return Policy protocol above. DRE will correct any warranted defects, and will pay the cost of shipping the repaired unit back to you. Equipment that has been damaged is excluded from this warranty and will be repaired for a fee. Please contact your freight company to submit any claims for shipping damage. Please do not have your equipment repaired by a third party without prior written authorization. Doing so may void your original warranty.

All copyrights, trademarks, and brand names are the property of the company or entity to which they are listed.



Call (800) 979-1693  
or (502) 244-4444  
or visit  
[www.dremed.com](http://www.dremed.com)

Visit [www.dremed.com](http://www.dremed.com) to find medical equipment, accessories, supplies, specifications, and product photos at the click of a mouse.

Search through our database of hundreds of products conveniently located at our website with the ability to search by keyword, manufacturer, practice area, and equipment type.

Visit [www.dremed.com](http://www.dremed.com) today and see for yourself why DRE is a leader in the worldwide medical equipment market.

Se Habla Español  
Todo lo que necesita en español: catálogos, página web, representantes de ventas y servicios al cliente.



1800 Williamson Ct.  
Louisville, KY 40223

PRSRT STD  
US POSTAGE  
**PAID**  
LOUISVILLE, KY  
PERMIT #1810